

PRICES AND SERVICES OFFERED

Lighthouse Tuition
(South-West)



RATES

We offer expert inclusive 1-to-1 tuition at our cosy Hubs or in your home. Small group sessions (up to 4 students) happen at our Hubs and holiday tuition is available all year round.
Open to ages 4-16 years (KS1 - KS4)

1-TO-1 TUITION - PRIMARY/SEND/KS3

1 hour tuition : £40
45 minutes tuition : £35

At a tutor's home or online: (no extra cost)
At one of our sensory friendly Hubs: (+£10)
At Child's Home/Other location: (+£10 travel fee to cover tutor's travel time and costs)

(1:1 sessions are available through the holidays too)

SMALL GROUP TUITION

(Up to 4 students working at the same stage, not age)

Group Sessions (50 mins duration): £25
(Group sessions are term time only)

1-TO-1 GCSE TUITION

£45 per hour (plus travel, if relevant)

ACCEPTANCE

Please note that your payment is considered acceptance of these Terms and Conditions.

COMPANY DIRECTOR RATES

COMPANY DIRECTOR RATES

1:1 - 60 mins: £55
1:1 - 45 mins: £50 (Rates inclusive of £10 Hub fee)

SEN Advocacy work/ EHCP drafting / SEN Support letters for EHCPs or EHCNA-
All priced on an individual basis.

PAYMENT TERMS

You will receive at least 30 days notice prior to any rate increase.

Payment accepted as cash (only through delivery to Sophie) or through BACS.

All payments for the upcoming month must be made by the 1st of the month. If no payment has been made ahead of the date and time of the scheduled session, no tuition will take place.

LATE CHARGE

Please note that a £10 late fee will be added to your bill for every 3 days that payment remains outstanding after the 1st of the month. This helps cover the administrative time required to manage overdue payments. If you experience a genuine one-off situation that may delay your payment, please contact Sophie in advance to discuss.

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ALTERNATIVE PROVISION OFFER

We provide 1-to-1 tuition, small group sessions (up to 4 students), and flexible, holistic, daytime support for students not attending school full-time or on a partial timetable.

We accept private and school-funded payments as well as EOTAS packages.

Please contact us for relevant prices for these services.

HOME-ED SESSIONS

AVAILABLE AS USUAL:

- Small (Maths or English) Group tuition
- 1-to-1 tuition at home, or at our hub/s

HOME-EDUCATION - PLAY AND LEARN SESSIONS

Sessions include multiple bespoke core Maths AND English small interactive and engaging group interventions aimed at individuals and their academic needs.

Sessions punctuated with arts, games and social time!

£35 - 2 hours / £45 - 3 hours

DIRECTOR CONTACT DETAILS

Sophie Hocking
info@lighthouse-tuition-southwest.co.uk

07772308430

WORKING HOURS

Please be aware that tutor working hours are between 9am and 8pm, weekdays. Messages received outside of these times may be responded to the next day or when practically possible.

LIGHTHOUSE HUBS

We have two current main Hubs - one in Ivybridge and one in Devonport. We also offer sessions across Plymouth and surrounding areas too.

In order to keep children and young people safe (and on task), we ask that parents meet students at the main door to the Hub. Please do not enter the Hub unless invited to do so by your tutor.

If your child is allowed to walk home alone, please let us know in writing.



IVYBRIDGE HUB

Hawthorn House,
1 Exeter Road, Ivybridge,
PL21 0BN



PLYMOUTH HUB

Plymouth Albion,
Brickfields,
25 Damerel Close,
Devonport, PL1 4NE

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TUTOR ABSENCE

TUTOR ABSENCE (SUCH AS SICKNESS)

Parents will be told with as much notice as possible by Whatsapp or text and through email.

Sessions will be rescheduled, or refunded, at the parent's prerogative.

CHAPERONE POLICY

Parents/Guardians are more than welcome to accompany their child during 1:1 sessions, however we politely request that non guardians ie; siblings, do not attend sessions. This is to encourage maximum productivity from the tutee.

All conversations regarding progress must be factored into the tuition time slot as delays for our tutors can disadvantage their next tutee.

TUITION LOCATION

Our safeguarding policy requires that tuition takes place only in communal areas of the home and never in private spaces. Tuition in any bedrooms is forbidden. Ideally, home/room location for tuition should be clear and calm, with access to some floor space, as well as to a table or surface. We encourage alternative ways to sit/engage - however your child is comfy works for us!

UNARRANGED ABSENCE

UNARRANGED CHILD ABSENCE (SUCH AS SICKNESS)

- 72+ hours notice: Sessions can be rescheduled if there is an available time in the month which suits the tutor. Cancelled sessions will incur the full cost.
- 24-48 hours notice: Sessions can be rearranged within the same week, to a time that suits the tutor. If two suitable options are declined, the session will still be charged.
- Less than 24 hours notice: Unfortunately, the full fee applies (as tutors have reserved this time).

ARRANGED ABSENCE

ARRANGED ABSENCE (SUCH AS HOLIDAY)

With 30 days notice, there will be no charge. With less than 30 days notice sessions will be rescheduled or can be cancelled for the full cost.

TUTOR ARRANGED ABSENCE

Parents and students will be informed of any holidays that will interrupt tutoring with 30 days notice. Sessions can be rescheduled or cancelled at the parent's prerogative.

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PUNCTUALITY

Please let us know if you are running late. Our tutors will, of course, still run the session but it will end at the scheduled time.

All tutors make a conscious effort to arrive on time, however, repeated lateness should be reported to the main inbox. Time will be made up by tutors who are late.

If a tutor is tutoring at your location and you do not answer the door or phone within 15 minutes, they will leave and the session will not be rescheduled.

UPDATES TO SESSIONS/HOLIDAYS

- Please ensure any update requests for sessions, including rescheduling, sickness or cancellations are directed to Sophie Hocking through the main Lighthouse Tuition inbox.
- Please do not reschedule/cancel directly through your tutor. This is to ensure clear communication and work-life balance of our tutors.
- To secure continuation of tuition after the Summer Holidays, a minimum of 3 sessions must be booked during the Summer Holidays.
- Sessions during other holidays are optional.
- Group sessions are term time only.

HOMEWORK

We do not set homework between sessions unless requested. However, your tutor will happily give suggestions for practice throughout the week. You can add on homework for an additional £5 per session.

These conversations will need to be factored into the lesson time in order to allow us to prepare for our next student, as some sessions will run back to back.

PHOTOGRAPHY

From time to time, we may take photographs or videos of work completed by children where they may feature in our marketing. We use these in line with GDPR legislation.

However, if you would prefer that your child is not featured in our marketing/social media, please let us know, in writing.

ALLERGIES & PETS

Some of our tutors own pets. If you will be attending tuition at their homes, please let us know if your child has any allergies to pets. If you own pets, please also let us know.